



PMB 01231
BUREAU OF ADMINISTRATION
OFFICE OF PROCUREMENT MANAGEMENT
523 EAST CAPITOL
PIERRE, SD 57501-3182
(605) 773-3405
FAX (605) 773-4840



NOTEBOOK COMPUTER SYSTEMS

NOTICE OF AWARDS

Buyer: Chuck Clark (003)
Phone: 605-773-4276
Fax: 605-773-4840
Email: Chuck.clark@state.sd.us

Date: 1 September 2009

- Contract:** This contract is for a period of three (3) years from 1 September 2009 through 31 August 2012, in accordance with Western States Contracting Alliance (WSCA) Master Price Agreement number B27164, South Dakota Contract number 15704 in the form of a Participating addendum signed 3 August 2009. The agreement may be mutually renewed for two (2) additional one-year terms or one additional two-year term; unless terminated pursuant to the terms of this agreement.
- CONTRACTOR INFORMATION:** All delivery tickets, invoices and statements shall show the purchase order number, and brand or trade name, when applicable, as shown in the contract. Invoices must be submitted in duplicate to the State agency ordering the merchandise. **DO NOT SUBMIT STATEMENTS OR INVOICES TO THE OFFICE OF PROCUREMENT MANAGEMENT AS IT ONLY DELAYS PAYMENT.**
- PURCHASING INSTRUCTIONS:** All purchases made by State agencies, and Institutions, and universities from this contract MUST be routed through the Office of Procurement Management or as directed by the Bureau of Administration. Please read the descriptions carefully, questions on specifications are to be directed to Jeremy Schultz 605-773-7243

CONTRACTOR

HEWLETT PACKARD COMPANY
10810 Farnam Drive, Omaha NE 68154
Reseller of Choice/Order Questions:
RTI (Riverside Technologies Inc)
212 N Derby Lane
PO Box 1547
North Sioux City, SD 57049

Main Contact: Courtney Albrecht
Email: calbrecht@riversidetechnologies.com
Phone: 866-804-4388 x 1019
Fax: 866-812-5370

Contact: Maureen (Mo) Thompson
South Dakota Sales Manager
Email: mthompson@riversidetechnologies.com
Phone: 866-804-4388 x 1009
Fax: 866-804-4388 x 1009
Cell: 712-490-1558
Fax: 866-812-5370

Katie McDermott
Hewlett-Packard Company

PSG Public Sector – Inside Sales Representative
North Dakota and South Dakota – Education & State/Local Gov
281-257-7820 Ext: 771-5681
800-727-2472 Ext: 771-5681
Kathleen.e.mcdermott@hp.com

And

Contact: Ruth Ulness
HP Account Manager--Public Sector
Email: ruth.ulness@hp.com
Phone: 701-255-7456
Cell Phone: 701-425-3906

Remit To:

Hewlett Packard Company
13207 Collections Drive
Chicago IL 60693
Vendor Number: 12125515-06

WSCA Contract Issues:

Debra Lee, Public Sector Program Manager
Email: Debra.Lee@hp.com

Phone: 847/537-0344
Cell: 847/922-2977
Fax: 281/927-5213

Catalog Report

State of South Dakota

Catalog Name: NOTEBOOK COMPUTER SYSTEMS
Report Range: (1 - 44) of 44
Vendor: HP
Contact Name: Ulness, Ruth W.
Contact Phone: (701)222-1584

Report Requestor: Clark, Chuck
Run Date: 11/10/2011 11:30 AM

Product Name	Mfg's Name	Vendor's Item Number	Price (\$)	Unit Of Measure	Qty
ADAPTER 90W SMART AC, AUTO, AIR COMBO A/P FOR HP 8530, 6930, 8540, 8440, 8460, 8560 AJ652AA#ABA WSCA B27164-15704 -- (1 PER UNIT) Description: WSCA B27164-15704	HP	AJ652AA#ABA	79.00		<input type="text"/>
ADAPTER, 150W, SMART AC ADAPTER, FOR SERIES 8460/8560, AL192AA#ABA WSCA B2764-15704 -- (1 PER UNIT) Description: WSCA B2764-15704	HP	AL192AA#ABA	96.39		<input type="text"/>
ADAPTER, 90W, SMART AC ADAPTER, FOR SERIES 2560, ED495AA#ABA WSCA B2764-15704 -- (1 PER UNIT) Description: WSCA B2764-15704	HP	ED495AA#ABA	42.00		<input type="text"/>
ADAPTER, AC, 65W, SMART, FOR HP 8540, 8440, 8530, 6930, 2730, 2760, 2530,2740, 2540 ED494AA#ABA WSCA B27164-15704 -- (1 PER UNIT) Description: "Contract B27164-15704"	HP	ED494AA#ABA	29.00		<input type="text"/>
ADAPTER, AUTO, 90W SMART, FOR HP 8540, 8460, 8440, 8530, 8560, 6930 ED493AA WSCA B27164-15704 -- (1 PER UNIT) Description: "Contract B27164-15704"	HP	ED493AA	58.00		<input type="text"/>
BACKPACK, EMBROIDERED, RTI G'RILLA A715983 WSCA B27164-15704 -- (1 PER UNIT) Description: "Contract B27164-15704"	HP	RTI-GRI-006E	42.00		<input type="text"/>
BACKPACK, PROFESSIONAL, RTI G'RILLA A715988 WSCA B27164-15704 -- (1 PER UNIT) Description: "Contract B27164-15704"	HP	RTI-GRI-006	35.00		<input type="text"/>

Product Name	Mfg's Name	Vendor's Item Number	Price (\$)	Unit Of Measure	Qty
BATTERY PRIMARY 6-CELL LI-ION, FOR SERIES 2700 AH547AA WSCA B27164-15704 -- (1 PER UNIT) Description: "Contract B27164-15704"	HP	AH547AA	80.00		<input type="text"/>
BATTERY, EXTENDED LIFE, 9-CELL, LI-ION, FOR SERIES 8460/8560, QK639AA WSCA B2764-15704 -- (1 PER UNIT) Description: 73 WhrWSCA B2764-15704	HP	QK639AA	144.99		<input type="text"/>
BATTERY, PRIMARY, 6-CELL LI-ION, FOR SERIES 2560, QK644AA WSCA B2764-15704 -- (1 PER UNIT) Description: WSCA B2764-15704	HP	QK644AA	112.59		<input type="text"/>
BATTERY, PRIMARY, 6-CELL LI-ION, FOR SERIES 8460/8560, QK642AA, WSCA B2764-15704 -- (1 PER UNIT) Description: Description: "Contract B2764-15704"	HP	QK642AA	112.59		<input type="text"/>
BATTERY, PRIMARY, 9-CELL LI-ION, FOR SERIES 2560, QK645AA WSCA B2764-15704 -- (1 PER UNIT) Description: WSCA B2764-15704	HP	QK645AA	128.79		<input type="text"/>
BATTERY, REPLACEMENT, 3 YEAR ONE TIME, FOR 2760 UL558E WSCA B27164-15704 -- (1 PER UNIT) Description: "Contract B27164-15704"	HP	UL558E	49.00		<input type="text"/>
BATTERY, ULTRA EXTENDED LIFE, 9-CELL LI-ION, FOR SERIES 8460/8560, QK640AA WSCA B27164-15704 -- (1 PER UNIT) Description: 100 Whr WSCA B27164-15704	HP	QK640AA	169.29		<input type="text"/>
BATTERY, ULTRA-SLIM, FOR SERIES 2700 RX932AA WSCA B27164-15704 -- (1 PER UNIT) Description: "Contract B27164-15704"	HP	RX932AA	120.00		<input type="text"/>
CART, MOBILE CHARGING, 20 DEVICE CAPACITY, FOR SERIES 2760, QL489AA#ABA WSCA B27164-15704 -- (1 PER UNIT) Description: WSCA B27164-15704	HP	QL489AA#ABA	1619.19		<input type="text"/>

Product Name	Mfg's Name	Vendor's Item Number	Price (\$)	Unit Of Measure	Qty
CART, MOBILE CHARGING, 30 DEVICE CAPACITY, FOR SERIES 2760, QL490AA#ABA WSCA B27164-15704 -- (1 PER UNIT)	HP	QL490AA#ABA	1943.19		
Description: WSCA B27164-15704					
CASE, CARRYING, PROFESSIONAL, EMBROIDERED, RTI G'RILLA, RTI-GRI-005E WSCA B27164-15704 -- (1 PER UNIT)	HP	RTI-GRI-005E	38.00		
Description: "Contract B27164-15704"					
CASE, CARRYING, RTI G'RILLA SLIM, RTI-GRI-007 WSCA B27164-15704 -- (1 PER UNIT)	HP	RTI-GRI-007	29.00		
Description: "Contract B27164-15704"					
CASE, PROFESSIONAL, RTI G'RILLA RTI-GRI-005 WSCA B27164-15704 -- (1 PER UNIT)	HP	RTI-GRI-005	31.00		
Description: "Contract B27164-15704"					
COMPUTER, NOTEBOOK, ELITEBOOK 2560P, B429345, WSCA B27164-15704 -- (1 PER UNIT)	HP	B429345	1379.00		
Description: Description: Operating system - Windows 7 Professional license • Processor - Intel® Core i7-2620M processor (2.70GHz, 4MB cache) • Intel® vPro processor technology • Energy Efficiency - ENERGY STAR® qualified • EPEAT™ Gold • Display: 12.5 inch diagonal HD anti-glare display • Integrated 2.0 Webcam • Graphics Card – Intel HD Graphics 3000 • Memory - 4GB 1333MHz DDR3 • Hard drive - 250GB 7200rpm • Wireless LAN 802.11 a/b/g/n – Intel Centrino Advanced 6205 • Bluetooth - HP Integrated Module with Bluetooth® Wireless Technology • Fingerprint reader • Battery - 6-cell (55 WHr) Lithium-Ion battery • Warranty - 3-year • Support - 9X5 Next-Business-Day					
COMPUTER, NOTEBOOK, ELITEBOOK 2760P, TABLET, WITH DOCKING BASE, B429342,WSCA B27164-15704 -- (1 PER UNIT)	HP	B429342	1468.00		
Description: Description: Operating system - Windows 7 Professional license • Processor - Intel® Core i5-2520M processor (2.50GHz, 3MB cache) • Intel® vPro processor technology • Energy Efficiency - ENERGY STAR® qualified • EPEAT™ Gold • Display: 12.1 inch diagonal display with Touch • Integrated HD Webcam • Graphics Card – Intel HD Graphics 3000 • Memory - 4GB 1333MHz DDR3 • Hard drive - 250GB 7200rpm • Wireless LAN 802.11 a/b/g/n – Intel Centrino Advanced 6205 • Bluetooth - HP Integrated Module with Bluetooth® Wireless Technology • Fingerprint reader • Battery - 6-cell (39 WHr) Lithium-Ion battery • HP Ultra-Slim Expansion Base with DVD+/-RW • Warranty - 3-year • Support - 9X5 Next-Business-Day					
COMPUTER, NOTEBOOK, ELITEBOOK 2760P, TABLET, WITHOUT DOCKING BASE, B429344, WSCA B27164-15704 -- (1 PER UNIT)	HP	B429344	1349.00		
Description: Description: Operating system - Windows 7 Professional license • Processor - Intel® Core i5-2520M processor (2.50GHz, 3MB cache) • Intel® vPro processor technology • Energy Efficiency - ENERGY STAR® qualified • EPEAT™ Gold • Display: 12.1 inch diagonal display with Touch • Integrated HD Webcam • Graphics Card – Intel HD Graphics 3000 • Memory - 4GB 1333MHz DDR3 • Hard drive - 250GB 7200rpm • Wireless LAN 802.11 a/b/g/n – Intel Centrino Advanced 6205 • Bluetooth - HP Integrated Module with Bluetooth® Wireless Technology • Fingerprint reader • Battery - 6-cell (39 WHr) Lithium-Ion battery • Warranty - 3-year • Support - 9X5 Next-Business-Day					

Product Name	Mfg's Name	Vendor's Item Number	Price (\$)	Unit Of Measure	Qty
COMPUTER, NOTEBOOK, ELITEBOOK, 8460P B971272 WSCA B27164-15704 -- (1 PER UNIT)	HP	B971272	1083.00		<input type="text"/>
Description: Description: Operating system - Windows 7 Professional license • Processor - Intel® Core i5-2520M processor (2.50GHz, 3MB cache) • Intel® vPro processor technology • Energy Efficiency - ENERGY STAR® qualified • EPEAT™ Gold • Display: 14.0 inch diagonal HD anti-glare display • Integrated 2.0 Webcam • Graphics Card – AMD Radeon HD with 1GB dedicated DDR3 video memory • Memory - 4GB 1333MHz DDR3 SDRAM • Hard drive - 250GB 7200rpm • Wireless LAN 802.11 a/b/g/n • Bluetooth - HP Integrated Module with Bluetooth® Wireless Technology • Fingerprint reader • Battery - 6-cell (55 WHr) Lithium-Ion battery • Warranty - 3-year • Support - 9X5 Next-Business-Day					
COMPUTER, NOTEBOOK, ELITEBOOK, B8560P 960827 WSCA B27164-15704-- (1 PER UNIT)	HP	B960827	1210.00		<input type="text"/>
Description: Description: Operating system - Windows 7 Professional license • Processor - Intel® Core i5-2540M processor (2.60GHz, 3MB cache) • Intel® vPro processor technology • Energy Efficiency - ENERGY STAR® qualified • EPEAT™ Gold • Display: 15.6 inch diagonal HD anti-glare display • Integrated HD Webcam • Graphics Card – AMD Radeon 6470M HD with 1GB dedicated DDR3 video memory • Memory - 4GB 1333MHz DDR3 SDRAM • Hard drive - 250GB 7200rpm • Wireless LAN 802.11 a/b/g/n • Bluetooth - HP Integrated Module with Bluetooth® Wireless Technology • Fingerprint reader • Battery - 6-cell (55 WHr) Lithium-Ion battery • Warranty - 3-year • Support - 9X5 Next-Business-Day					
DOCKING STATION, (COMPATIBLE WITH THE 2560 ONLY) LE877AA#ABA WSCA B27164-15704 -- (1 PER UNIT)	HP	LE877AA#ABA	161.19		<input type="text"/>
Description: WSCA B27164-15704					
DOCKING STATION, 120W, 6 USB PORTS, ADVANCED (ONLY COMPATIBLE WITH 8440P, 8460,8560 AND 8540P) NZ222AA#ABA WSCA B27164-15704 -- (1 PER UNIT)	HP	NZ222AA#ABA	188.00		<input type="text"/>
Description: Description: SATA upgrade bay, and an eSATA port."Contract B27164-15704"					
DOCKING STATION, 230W, 4 USB PORTS, FOR 2760, 8540, 8560, 8440, 8460 VB043AA#ABA WSCA B27164-15704 -- (1 PER UNIT)	HP	VB043AA#ABA	140.00		<input type="text"/>
Description: WSCA B27164-15704					
DOCKING STATION, 90W (ONLY COMPATIBLE WITH THE 8440P, 8460, 8560) VB041AA#ABA WSCA B27164-15704 -- (1 PER UNIT)	HP	VB041AA#ABA	96.00		<input type="text"/>
Description: WSCA B27164-15704					
DOCKING STATION, FOR SERIES HP 2740, 2760 ULTRA-SLIM EXPANSION BASE WA995AA#ABA WSCA B27164-15704 -- (1 PER UNIT)	HP	WA995AA#ABA	140.00		<input type="text"/>
Description: "Contract B27164-15704"					
KEYBOARD , STANDARD, USB 04 DT528A#ABA WSCA B27164-15704 -- (1 PER UNIT)	HP	DT528A#ABA	12.00		<input type="text"/>

Product Name	Mfg's Name	Vendor's Item Number	Price (\$)	Unit Of Measure	Qty
Description: WSCA B27164-15704					
LOCK, SECURITY, MICROSAVER, FOR HP 8540, 8440, 8530, 2540, 6930, 2530 PC 766A WSCA B27164-15704 -- (1 PER UNIT)	HP/Kensington	BV411AA	29.00		<input type="text"/>
Description: • "Contract B27164-15704"					
MOUSE, OPTICAL, USB AND PS2, 2-BUTTON, SCROLL DC369A WSCA B27164-15704 -- (1 PER UNIT)	HP	DC369A	11.00		<input type="text"/>
Description: • Contract B27164-15704					
PEN WITH TABLET TETHER/ERASER, FOR 2760, 2740, 2730 PL800A WSCA B27164-15704 -- (1 PER UNIT)	HP	PL800A	29.00		<input type="text"/>
Description: •"Contract B27164-15704"					
PORT REPLICATOR, (THIS DEVICE IS NOT A DOCKING STATION) MOBILE FOR 8540, 8560, 8460,8440 AQ731AA#ABA WSCA B27164-15704 -- (1 PER UNIT)	HP	AQ731AA#ABA	48.00		<input type="text"/>
Description: WSCA B27164-15704					
STAND, NOTEBOOK, ADJUSTABLE, AW663AA#ABA WSCA B27164-15704 -- (1 PER UNIT)	HP	AW663AA#ABA	87.00		<input type="text"/>
Description: WSCA B27164-15704 -- (1 PER UNIT)					
STAND, NOTEBOOK, DUAL HINGE FOR 8460, 8560, 2560 AW661AA#ABA WSCA B27164-15704 -- (PER UNIT)	HP	AW661AA#ABA	82.00		<input type="text"/>
Description: WSCA B27164-15704					
SUPPORT, 4 YEAR, NEXT BUSINESS DAY ONSITE FOR 8460,8560, 2760, 2740P UC284E WSCA B27164-15704 -- (1 PER UNIT)	HP	UC284E	179.00		<input type="text"/>
Description: • with Accidental Damage Protection (Notebook Only Service) • "Contract B27164-15704"					
ZZ RESERVED FOR FUTURE USE			.00		<input type="text"/>
Description: ZZ RESERVED FOR FUTURE USE					
ZZ RESERVED FOR FUTURE USE			.00		<input type="text"/>
Description: ZZ RESERVED FOR FUTURE USE					

Product Name	Mfg's Name	Vendor's Item Number	Price (\$)	Unit Of Measure	Qty
ZZ RESERVED FOR FUTURE USE			.00		<input type="text"/>
Description: ZZ RESERVED FOR FUTURE USE					
ZZ RESERVED FOR FUTURE USE			.00		<input type="text"/>
Description: ZZ RESERVED FOR FUTURE USE					
ZZ RESERVED FOR FUTURE USE			.00		<input type="text"/>
Description: ZZ RESERVED FOR FUTURE USE					
ZZ RESERVED FOR FUTURE USE			.00		<input type="text"/>
Description: ZZ RESERVED FOR FUTURE USE					

PARTICIPATING ADDENDUM

[hereinafter "Addendum"]

For

WSCA/NASPO PC Contracts 2009-2014

COMPUTER EQUIPMENT, PERIPHERALS, AND RELATED SERVICES

MASTER PRICE AGREEMENT NUMBER B27164

Between

Hewlett Packard Company

[hereinafter "Contractor"]

and

the State of South Dakota

[hereinafter "Participating State"]

State of South Dakota Contract #15704

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1. Scope

This Addendum covers the WSCA/NASPO PC Contracts 2009-2014 (Computer Equipment, Peripherals and Related Services) lead by the State of Minnesota for use by state agencies and other entities located in the Participating State authorized by that state's statutes to utilize state contracts.

Eligible participants in this agreement include all agencies, institutions, officers, boards, commissions and public universities of the State of South Dakota, and all political subdivisions of the State, including counties, municipalities and public school corporations within the State of South Dakota.

All purchases made from this price agreement by agencies, institutions, public universities, officers, boards or commissions of the State of South Dakota must be routed through the Office of Procurement Management or as directed by the Bureau of Administration. A purchase order issued by the Office of Procurement Management will authorize the purchase.

Political subdivisions of the State of South Dakota may purchase directly from the Contractor according to their own procurement procedures.

The Contractor may, at the Contractor's discretion, extend pricing from this agreement to Indian tribal governments and non-profit organizations in South Dakota. Any sales made to Indian tribes and non-profit organizations from this agreement shall be included in any required reports and shall be subject to the WSCA administrative fee.

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[hereinafter "Addendum"]

For

WSCA/NASPO PC Contracts 2009-2014 COMPUTER EQUIPMENT, PERIPHERALS, AND RELATED SERVICES MASTER PRICE AGREEMENT NUMBER B27164

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2. Participation

Use of specific WSCA/NASPO cooperative contract by state agencies, political subdivisions and other entities (including cooperatives) authorized by an individual state's statutes to use state contracts are subject to the approval of the respective State Chief Procurement Official. Issues of interpretation and eligibility for participation are solely within the authority of the State Chief Procurement Official.

3. Changes:

A. General

1. MPA Section 44. Reporting and Fees, paragraph B.2. Participating Entity Reports and Fees:

Replace paragraph 2 in its entirety with the following:

The State agrees to receive the utilization report from WSCA/NASPO reflecting net sales to the Participating Entity during the associated fee period. The State may request additional reports as mutually agreed by the Contractor.

B. Band 2 – Workstation and Band 7 - Monitors

This Section 3.B applies only to Band 2 and Band 7 product purchases under this Addendum.

1. The Participating State agrees in return for the additional considerations provided by HP herein, it will through this Addendum make HP's entire Band 2 and Band 7 product portfolio available to Judicial, K-12, Board of Regents and political subdivisions within the State of South Dakota; and, the Participating State will establish a subset of Band 2 and Band 7 products for use in Constitutional Offices, Executive Branch Agencies, and Legislative Offices in the State of South Dakota.

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2. Contractor will provide quarterly reports of Band 2 summary and summary data, in secure electronic format and/or submitted electronically to the State contact listed in this Addendum. Summary information includes quantity, description, and total amount for Band 2 for Higher Education, K-12, Local Government, and State Department, and applicable summary data.

3. South Dakota Specific Terms and Conditions applicable to Band 2 and Band 7 Products only.

TERMINATION: Anything in the Master Price Agreement or the Addendum to the contrary notwithstanding, if HP fails to deliver Product(s) within 20 business days or other time period agreed to by the Parties and memorialized in a Purchase Order accepted by HP in writing, the Purchasing Entity may cancel the Purchase Order and/or the State may terminate the Participating Addendum upon five business days' written notice to HP, which notice shall be sent via email and overnight courier and which shall be deemed received when sent. In the event of any such termination and/or cancellation, the Purchasing Entity shall have no liability for work in progress or Product in transit but not delivered as of the date the cancellation or termination becomes effective. This termination provision shall only apply to Purchase Orders that, at a minimum, are for Band 2 and Band 7 Product quantities of at least 10 units and where the Purchasing Entity has given written notification of the critical Purchase Order(s) to the HP Contract Program Manager named below upon its' issuance of the Purchase Order(s).

WARRANTY SUPPORT: If, within the term of its warranty, a Product does not operate to the manufacturer's product specifications, HP shall correct the problem in accordance with the manufacturer's warranty provided with the product. In the event the problem cannot be corrected within ten (10) business days, the using agency may demand a replacement item be delivered within three (3) business days of the demand, and HP shall replace the item with a new item of equal or superior quality to the using agency. An agency demanding correction of a problem must notify the State of South Dakota Purchasing Administrator and Bureau of Information

PARTICIPATING ADDENDUM

[hereinafter "Addendum"]

For

WSCA/NASPO PC Contracts 2009-2014 COMPUTER EQUIPMENT, PERIPHERALS, AND RELATED SERVICES MASTER PRICE AGREEMENT NUMBER B27164

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State of South Dakota Contract #15704

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Telecommunications ("BIT") of the same. HP is responsible for all shipping charges on items returned by the State.

TERMINATION FOR CAUSE: The State may terminate this Addendum after providing HP a thirty (30) day written notice to cure if one of the following events occurs:

- if at any given time during the warranty period, more than five percent (5%) of the Products purchased pursuant to this Addendum are in need of warranty repair for the same manufacturing defect at that point in time; or
- if more than ten percent 10% of the total Products purchased pursuant to this Addendum require warranty repairs for the same manufacturing defect within any given twelve (12) month period; or
- if new Products purchased have not been delivered within the timeframe allowed in the Master Price Agreement without previous written notice.

SERVICE REQUIREMENTS:

1. The following service areas address general service terms that may apply to either self-maintainer type accounts or standard HP warranty accounts:

- Replacement part delivery is next business day as a standard HP support offering. This and all support offerings may be upgraded through the purchase and activation of various HP Care Pack Services.
- Replacement parts/products shall be new or serviceably used, and are warranted for the remainder of the original warranty or (30) days from the date of shipment, whichever is longer.

PARTICIPATING ADDENDUM

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WSCA/NASPO PC Contracts 2009-2014

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- For non self-maintainer accounts, HP will give the option to repair or replace out-of-box failures. Depending on the failure symptom, HP may request troubleshooting assistance to confirm perceived hardware failures that are not, in actuality, configuration/driver errors
- HP will not modify the brand of included software for the life of its products. When new products are introduced different software may be included and customers are always given the option to test the software and determine their best course of action. In all cases HP provides notification of changes via the Subscriber's Choice program.
- HP will pay for the warranty part and the defective part to be shipped. HP will include documentation with each shipment indicating the part is a warranty replacement
- The WSCA Escalation path should be used first as detailed in the WSCA B27164 contract, Exhibit B. If this does not resolve the problem customers should contact the HP Contract Program Manager for the State.

HP Contract Program Manager

Debra Lee

phone: 847-537-0344

email: debra.lee@hp.com

- HP will provide for quarterly reports required for all service requests and product orders. HP will provide training for self-fulfilled reports of both types.

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2. HP offers the follow additional terms for products purchased under HP standard warranty terms:

- On-site service will be scheduled within 24 hours after receipt of replacement parts by contacting the person specified in the service request. HP's Standard operating procedure is to schedule an onsite customer engineer (CE) to respond to the service call by the next business day. The replacement part will be shipped to the onsite CE and the CE brings the part to the site.
- The State will have the option to verify online whether the machine is under warranty. Customers can check their unit's entitlement by going to the following link and entering their product number and serial number:
http://h20000.www2.hp.com/bizsupport/TechSupport/WarrantyLookup.jsp;jsessionid=7tm0L4rQ8k3VPLlr2G23XtMHWK2RcC0vhJCznMT6rLdfv0nGZlRh!1693064407?locale=en_US&prodSeriesId=373244&prodTypeId=12169

This URL can be subject to change and the State will be notified if such a change occurs.

- The State shall have the ability to conduct Laptop repairs including the ability to replace keyboards, screens, memory, hard drives, DVD drives without voiding the warranty. HP can send Customer Self Repair (CSR) parts that the customer can replace without voiding product warranty.
- HP provides an Online knowledge base to help troubleshoot problems with the ability to download drivers; BIOS upgrades. The Support & Troubleshooting section of www.hp.com provides facilities to search knowledge bases, assist with troubleshooting via an online CHAT session, run diagnostics, download drivers & BIOS, and submit service requests via email.

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3. HP offers the follow additional terms for products purchased under accounts that operate under a Self Maintainer operating model:

- The HP Self Maintainer Program includes the website "HP Channel Services Network" (CSN) for conducting self maintenance business. One feature of CSN is to provide detailed product information. By entering the product number and serial number of a unit, the self maintainer receives a list of the components used to build the unit and their replacement part numbers.
- Self maintainer trained technicians have the authorization and ability to replace keyboards, screens, memory, hard drives, DVD drives, motherboards, and other service level components with out voiding the warranty on the product.
- Upon agreement to the terms and conditions of the HP Self Maintainer program, HP shall provide self-maintainer status to BIT and other eligible entities in South Dakota who desire such status and agree to applicable terms.
- The HP Self Maintainer website "HP Channel Services Network" (CSN) provides the ability for self maintainers to submit warranty claims and to check the status of their claims. When placing a claim, confirmation of receipt is immediate with the issuance of an "XSC" order number.
- The HP Self Maintainer website "HP Channel Services Network" (CSN) provides extensive facilities to search knowledge bases, run diagnostics, and download drivers & BIOS.
- The Self Maintainer program provides the ability to purchase individual component parts and encourages self maintainers to setup a spare parts inventory. The Self Maintainer program provides consulting services to help determine the appropriate stocking level of component parts based on the self maintainer's installed base.

PARTICIPATING ADDENDUM

[hereinafter "Addendum"]

For

WSCA/NASPO PC Contracts 2009-2014 COMPUTER EQUIPMENT, PERIPHERALS, AND RELATED SERVICES MASTER PRICE AGREEMENT NUMBER B27164

Between

Hewlett Packard Company

[hereinafter "Contractor"]

and

the State of South Dakota

[hereinafter "Participating State"]

State of South Dakota Contract #15704

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- HP agrees to provide a 0.5% credit toward the purchase of appropriate spare parts to be used as a spare parts pool. The credit will be calculated based on the product value of State agency direct purchase orders to HP and excludes orders made pursuant to the Classroom Connections program below. The credit will be issued quarterly and will allow BIT to purchase needed spare parts in support of standard configurations in the State. Parts will be purchased through the self maintainer program which provides a capacity for stocking of parts.

CLASSROOM CONNECTIONS PROGRAM: For purchases made by schools participating in the Classroom Connections Program, a.k.a. State of South Dakota Governor Rounds' 2010 Education Initiative Laptop Program for High School Students, HP will at no additional cost provide, and BIT will receive and manage the distribution of, spare parts in the amounts specified below. The amounts specified below shall be calculated based on the total purchases of like items of all participating schools.

- Accessories - 3% of purchased quantity
- Tablets - 3% of purchased quantity
- Laptops - 3% of purchased quantity

The percentage of spares to volume order quantity may be modified, up to but not greater than five percent (5%) based upon the actual failure rate experienced by the Purchasing Entity or HP within any prior three month period for the particular product model. Periodic reviews will be conducted between the State BIT representative and HP's Contract Program Manager.

PARTICIPATING ADDENDUM

[hereinafter "Addendum"]

For

**WSCA/NASPO PC Contracts 2009-2014
COMPUTER EQUIPMENT, PERIPHERALS, AND RELATED SERVICES
MASTER PRICE AGREEMENT NUMBER B27164**

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4. Continuation of Participation from WSCA/NASPO PC Contracts 2004-2009:

NA

5. Lease Agreements

Leasing is authorized under this addendum. Any lease agreement for state agencies or institutions must be authorized and approved by the Office of Procurement Management.

6. Primary Contacts

The primary government contact individuals for this Addendum are as follows (or their named successors):

Lead State

Name: Bernadette Kopischke
Address: 112 Admin Bldg, St Paul, MN 55155
Telephone: (651) 201-2450
Fax: (651) 297-3996
E-mail: bernie.kopischke@state.mn.us

Contractor

Name: Debra Lee
Address: 442 Swan Blvd., Deerfield, IL 60015
Telephone: 847.537.0344
Fax: 281.927.5213
E-mail: debra.lee@hp.com

PARTICIPATING ADDENDUM

[hereinafter "Addendum"]

For

WSCA/NASPO PC Contracts 2009-2014 COMPUTER EQUIPMENT, PERIPHERALS, AND RELATED SERVICES MASTER PRICE AGREEMENT NUMBER B27164

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Participating State

Name: Jeff T. Holden, Director

Participating Entity Name: State of South Dakota, Office of Procurement Management.

Address: 523 E. Capitol Avenue, Pierre, SD 57501-3181

Telephone: (605) 773-3405

Fax: (605) 773-4840

E-mail: Jeff.Holden@state.sd.us

7. Servicing Subcontractors:

HP-authorized subcontractors are eligible to fulfill orders under the WSCA/NASPO PC Contract 2009-2014 entered into by Hewlett-Packard Company and the lead State of Minnesota. HP-authorized subcontractors include distributors and the resellers and service providers listed on the HP/State website at www.hp.com/buy/wscaiii. HP-authorized subcontractors are included in HP's Partner One Reseller and/or Reseller Agent Program.

Orders and invoicing for products in Band 1 (Servers), Band 3 (Printers), Band 4 (Storage) and "Other Software" may be processed by either HP or an HP-authorized subcontractor.

Orders and invoicing for products in Band 2 (PCs), Band 5 (PDAs), Band 6 (Instructional Bundles) and Band 7 (Monitors) must be handled by HP directly.

All purchase orders issued by purchasing entities within the jurisdiction of this Addendum must include the Participating State contract number: 15704; and the Master Price Agreement Number: B27164

PARTICIPATING ADDENDUM

[hereinafter "Addendum"]

For

WSCA/NASPO PC Contracts 2009-2014

COMPUTER EQUIPMENT, PERIPHERALS, AND RELATED SERVICES

MASTER PRICE AGREEMENT NUMBER B27164

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8. Compliance with reporting requirements of the "American Recovery and Reinvestment Act of 2009" ("ARRA"): If or when contractor is notified by ordering entity that a specific purchase or purchases are being made with ARRA funds, contractor agrees to comply with the data element and reporting requirements that are legally required of providers of goods and related services. Ordering entity is responsible for informing contractor as soon as the ordering entity is aware that ARRA funds are being used for a purchase or purchases. Contractor will provide any required report to the ordering entity as required by law. The Contractor, as it relates to purchases under this contract, is not a subcontractor or subgrantee, but simply a provider of goods and related services.

This Addendum and the Master Price Agreement together with its exhibits, set forth the entire agreement between the parties with respect to the subject matter of all previous communications, representations or agreements, whether oral or written, with respect to the subject matter hereof. Terms and conditions inconsistent with, contrary or in addition to the terms and conditions of this Addendum and the Master Price Agreement, together with its exhibits, shall not be added to or incorporated into this Addendum or the Master Price Agreement and its exhibits, by any subsequent purchase order or otherwise, and any such attempts to add or incorporate such terms and conditions are hereby rejected. The terms and conditions of this Addendum and the Master Price Agreement and its exhibits shall prevail and govern in the case of any such inconsistent or additional terms. This Addendum applies only in the jurisdiction of the Participating State or Participating Entity which has executed this Addendum.

PARTICIPATING ADDENDUM

[hereinafter "Addendum"]

For

WSCA/NASPO PC Contracts 2009-2014

COMPUTER EQUIPMENT, PERIPHERALS, AND RELATED SERVICES

MASTER PRICE AGREEMENT NUMBER B27164

Between

Hewlett Packard Company

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and

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State of South Dakota Contract #15704

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IN WITNESS WHEREOF, the parties have executed this Addendum as of the date of execution by Contractor below.

South Dakota Office of Procurement
Management

By:



Name: Jeff T. Holden

Title: Director

Date: August 3, 2009

Hewlett-Packard Company

By:



Name: Chris Backs

Title: Contract Negotiator

Date: August 2, 2009