

Equipment Maintenance Program

Contract #16195

The Remi Group program is a proven alternative to Original Equipment Manufacturer and Third Party service agreements. We consolidate your existing equipment service agreements into one comprehensive program and eliminate the inefficiency of having to manage multiple service agreements from various manufacturers. You have the freedom to use your current service provider or any desired provider for each service event.



Cost Reduction

Reduces current equipment maintenance expenditures by 27% compared to conventional service contract pricing.

Singular Contract

Consolidates all of your current service contracts into ONE comprehensive program, eliminating the high costs and inefficiencies of multiple vendor service contracts.

Total Vendor Control

Delivers an unbiased vendor solution that allows you to use your preferred service vendor or we can supply the best qualified alternative vendor available.

Life Cycle Management

Manages the maintenance of your equipment portfolio guaranteeing decreased cost, increased equipment uptime, and extended useful life expectancy.

Online Management Reports via Remi Online

Enables you to easily access information such as equipment inventory, repair history, performance, and service vendors.

Guaranteed Budget

Protects your maintenance budget by providing a “capped cost” solution.



Reduce Your Equipment Maintenance Costs

We analyze your current equipment maintenance portfolio, maintenance agreements, historical maintenance expenditures, and operational practices to develop a customized program to meet your unique needs. The goal of each program is to deliver the specialized management tools, expertise, and support necessary for you to achieve enhanced equipment performance coupled with significant cost savings.

Two Program Options:

You Call Service Provider Directly

- Equipment failure occurs.
- End user calls preferred service provider.
- Equipment is repaired.
- The Remi Group generates a check directly to vendor for covered corrective or preventive maintenance work.

Service Management System

- Equipment failure occurs.
- End user calls Remi toll free service center number or requests service online.
- Remi contacts the client's preferred service vendor and obtains Estimated Time of Arrival (ETA).
- Remi informs end user of ETA.
- Equipment is repaired.
- The Remi Group generates a check directly to vendor for covered corrective or preventive maintenance work.

Both options provide detailed repair status/repair info online.

For more information contact:

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Typical Equipment Covered:

General Office

- Automated Filing Systems
- Collating Machines
- Dictation Equipment
- Endorsers
- Fax Machines
- Microfiche
- Micrographic Cameras
- Printers
- Shredders
- Time Clocks
- Typewriters
- Word Processing Equipment

Information Technology

- Archiving Appliances
- Laptops
- Network Devices
- Network Storage
- PC's & Peripherals
- Servers

Security

- Alarm Systems
- Card Access Systems
- Vaults & Safes
- Video Surveillance Systems

Research/Laboratory

- Clinical Analyzers
- Densitometers
- Electron Microscopes
- Gamma Counters
- Lasers
- Optical Microscopes
- Physiological Monitors
- Sleep Labs
- Spectrophotometers

Communication

- Audio/Visual Systems
- Intercoms
- Pagers
- Paging Systems
- Radios
- Telephone Switches
- Telephone Systems
- Voice Mail Systems

Plus other equipment that is electronic in nature.

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